



## FAQs

**Q. Will the PillowPics FOTOFAB FABRIC™ work in my inkjet printer?**

A. **FOTOFAB FABRIC™** is designed to work just like a piece of paper with consumer inkjet printers (NOT for LASER or other types of printers!). A wide range of dye and pigmented inks from the major manufacturers have been tested. Most inks provide a superior image, however we recommend staying away from the special photo inks that are available for some printers. These photo ink colors are lighter and won't provide as vivid an image as regular inks. Two pieces of **FOTOFAB FABRIC™** are included in the kit to ensure that you have the best finished product.

**Q. How safe is the treated FOTOFAB FABRIC™?**

A. Very safe! There are no toxic chemicals used in our patent pending chemical treatment. If you have any questions regarding your ink formulation, visit your manufacturer's website for further information.

**Q. What if I'm having a problem getting the fabric to feed into my printer?**

A. In older printers, that have been used excessively, sometimes the rollers become less efficient. Simply place a strip of 1" masking tape, 1/2" across the feed edge of the fabric and fold over to the back side. This will help the rollers grab the fabric. Remember to use only 1/2" on the front because whatever is covered by the masking tape will not be printed.

**Q. How important is the heat setting?**

A. The heat setting is very important. Set the iron heat setting for silk. Overly hot settings will cause the ribbon frame to discolor and the fabric to scorch. An ironing cloth is included. Any accidental scorching can be removed with vinegar. Any damage due to an overly hot iron setting is not covered under warranty.

**Q. How light fast is the fabric?**

A. Surprisingly so! Of course, just as with any fabric print, such as used in clothing, you can expect that exposure to bright light will, over time, cause some fading. Bright light, air quality, usage, and cleaning are all capable of reducing the color intensity. So, don't worry, just let life happen; you can always make another!

**Q. How do I clean my pillow?**

A. The pillows are a decorative item and should be spot cleaned only with a damp cloth. For a more thorough cleaning, the pillow sham can be dry cleaned. To preserve the condition of your pillow, the optional ScotchGard™ treatment is suggested.

**Q. What do I do if I mess up my FOTOFAB FABRIC™ sheets?**

A. There are two templates to use in your trial run. There are also two pieces of **FOTOFAB FABRIC™** included in each kit. However, if you still have problems, we offer sets of 5 **FOTOFAB FABRIC™** sheets for \$12.00 + shipping and handling.

### Limited Warranty

DO NOT USE THIS PRODUCT IN COLOR LASER PRINTERS. PillowPics Pillow Kit **FOTOFAB FABRIC™** is designed for use in inkjet printers. This product, if defective in materials or workmanship will be replaced. Any damage due to an overly hot iron setting or misuse of the product contents is not covered under this warranty. Send the product along with proof of purchase to: PillowPics, 9603 Hilldale, Dallas, TX. 75231. **Replacement is the sole obligation under this warranty. This warranty expressly excludes incidental and consequential damage, including, but not limited to the printer and or the print heads, Under no circumstances does PillowPics assume any responsibility for the inkjet color printer or print heads.**

Visit us online at [www.PillowPics.com](http://www.PillowPics.com)  
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